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## How ILWU Federal Credit Union Protects Your Privacy 01/2025

ILWU Federal Credit Union makes the security of your personal information priority by taking pro-active measures to ensure that your personal information is protected.

### **Our Partnerships**

ILWU Federal Credit Union partners with other companies to provide access to additional products and services to help make your ILWU Federal Credit Union Membership more valuable. Third party partners help us provide services such as:

- Loan pre-approvals
- Special credit card offers
- Information about product enhancements and much more.

No third party partner will be given the authorization to share or sell your personal financial information except for the purpose of providing service to ILWU Federal Credit Union Members on our behalf. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes.

### **Personal Financial Information**

All information that we receive from you is subject to our general Privacy Policy Statement. One of the primary ways that we collect information about you is through our website. We collect this information in a number of ways, including but not limited to: when you use our online applications, log into Online Banking, Bill Pay or Mobile Banking, and when you use our website to contact us.

Information is also collected at our branches in several ways including but not limited to: when you complete a loan application, a new membership application, open a new account or send in a request to modify or start a payroll deposit.

### **Security**

ILWU Federal Credit Union has security measures in place to protect against the loss or misuse of personal financial information. We use encryption technology on our core processing system to ensure that any information stored on the system is protected from harm. We also encrypt our website to ensure your information is secure while performing transactions in Online Banking or Mobile Banking.

As part of our internal controls, once your information is gathered, we restrict access to only those employees who need this information to complete the transaction or service.

## Important Privacy Choices for California Consumers

### **Your Rights:**

You have the right to restrict the sharing of personal and financial information with outside companies that we do business with. Nothing in this form prohibits the sharing of information necessary for us to follow the law, as permitted by law, or to give you the best service on your accounts with us. This includes sending you information about some other products or services.

### **Your Choice:**

**Restrict Information Sharing With Other Companies We Do Business With to Provide Financial Products & Services:** Unless you say "No," we may share personal and financial information about you with outside companies we contract with to provide financial products and services to you.

For example, if you choose "No," you will no longer be included in promotional mailings from ILWU Federal Credit Union regarding loan and deposit specials and periodic mailings from our business partners. We will, however, continue to share information as needed to provide you with access to your statements, Online Banking, Bill Pay, and other related services.

**NO**, please do not share my personal and financial information with outside companies you contract with to provide financial products and services.

Name: (print) \_\_\_\_\_

Member Number(s) \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

### **Time Sensitive Reply:**

You may exercise your privacy choice at any time. Your choice marked here will remain unless you state otherwise. However, if we do not hear from you, we may share some of your information with others with whom we have contracts to provide products and services.

To exercise your choices, please do one of the following:

1. Fill out, sign and mail this form to us at:

**P.O. Box 7629, Long Beach, CA 90807**

2. Fax the completed and signed form to us at: **310.834.2151**.

3. Call us at (toll free) **866.445.9828**, Monday through Friday, during our regular business hours.

